



Concord Children's Clinic  
1040 Vinehaven Drive · Concord NC 28025  
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## **Medication Refill Policy**

The providers of Concord Children's Clinic strongly agree with the AAP recommendations that your child receive regularly scheduled checkups and routine follow-up of chronic conditions such as asthma or ADHD.

Sometimes medications are required to treat your child's condition(s). Medications will be prescribed as required. We require all our patients who require refills to be up to date on their annual well checks in order for the prescriptions to be refilled. Medication refills can be requested through your pharmacy or by contacting the clinic directly. We prefer that you establish an account on our online "Patient Portal" and request medication refill through the portal vs. a phone call. Please keep in mind that it can take up to 48 hours for the clinic to contact your pharmacy for the medication refill (ADHD medication refills may take up to 3 days). Make sure to provide us with the name, location, and contact # of the pharmacy where you need us to call your prescription refill.

No refills are prescribed on weekends or after hours. You can request a refill via the online "Patient Portal"; we will receive it on Monday morning, or you can call the clinic during our weekday office hours to request the refill.