



Concord Children's Clinic
1040 Vinehaven Drive · Concord NC 28025
Phone: 704-784-1010 · Fax: 704-784-1013

No Show Policy

There are occasions when a patient must miss an appointment due to an unforeseen circumstance or a scheduling conflict beyond their control. Please call the clinic and we would be happy to reschedule the appointment for you. This will enable our staff to schedule another patient who is also in need of medical care in that time slot.

We would like all our patients to have an opportunity to be seen as needed. If you do not call the clinic to reschedule or no show, and fail to show up for the appt, it is considered a "No Show". After 3 "No Show" appts in one calendar year, we find it to be a reoccurring situation, and reserve the right to discharge the patient from the clinic. Please understand, a "No Show" takes away the opportunity for another patient who needs to be seen for a medical condition from being able to make their appt.